

Reference and Adult Services User Group Meeting
September 3, 2009
Ripon Public Library

In attendance: Mark Arend, Desiree Bongers, Joe Bongers, Marjorie Brashier, Nicole Hardina-Wilhelm, Cheryl Kraft, Daryl Rogers, and Joy Schwarz
In attendance via Go To Meeting: Sandy Zuehlke, Karla Smith, Karen Boehning, Vanessa Taylir

Overdrive: Joe Bongers mentioned that Janice Dibble is relinquishing her duties as Overdrive selector for Winnefox. Contact Janice if interested. [Nicole Hardina-Wilhelm has contacted Janice and will represent Winnefox on the Overdrive Committee]

GoToMeeting: Joy demonstrated how to use GoToMeeting, Winnefox's teleconference software. Every library should have a microphone, or you can dial in using your telephone. Joy taped the meeting and can be found here <http://extranet.winnefox.org/rasug>.

Joy placed a link on Winnefox's extranet Calendar to attend the RASUG meeting.

A couple of tips for using GoToMeeting. You can minimize the chat box by clicking on the double arrows. You can also adjust the volume for the speakers and microphone. When you send a chat you can send it to one person or the whole group.

Electronic Resources: Mark said that state funds have been cut and Winnefox can only afford Small Engine Repair and Heritage Quest. The Winnefox board will vote on the budget later this month, and Mark felt they would not cut the two databases. Winnefox has a credit with Ebsco because Badgerlink picked up several databases we had subscribed to. Mark is working with Ebsco to extend some of the databases we will be dropping using the credit, but he doesn't know if this will work. Ebsco would like us to pick up something new, but we would only have the database until the credit ran out, which would be a couple of months. Mark is still working on it.

The current Badgerlink resources should be for two years.

Mark asked about what kind of training we would like for the new Badgerlink products. Joe mentioned training for Novelist.

According to statistics, the most used new Badgerlink resources were Newspaper Source Plus, Novelist, and Academic Search Premiere.

Joe mentioned he misses Proquest Newspaper-WI newsstand. He hopes in the future someone will be able to pick it back up and include the Gannett Papers. Mark said to inform Reference and Loan library about our wishes for future databases. Joy believed R&L focused more on school work this time around.

Gannett newspapers are no longer covered through Newsbank. OPL, FDL, and NPL picked up their respective Gannett newspapers through Proquest. MPL kept Newsbank and did not pick up Post-Crescent.

Pharos: There was discussion about the different profiles in use on Pharos. Menasha, Neenah, Oshkosh and Ripon have extended profiles for their users. An extended profile allows a patron to have up to two hours a day on the computers. How it works, a user is guaranteed an hour at the computer. If no one is waiting, they automatically get more time, up to two hours or until someone is waiting. If the patron has not used a full two hours, they can sign back on and use the remainder of their time.

Ripon's patrons must use a sign-up station versus making their reservation at the public internet computers. The only profile that will work at Ripon is Ripon Extended.

Fond du Lac has noticed that some Fond du Lac cards have been changed to the Oshkosh profile. It was believed this happens when a patron uses both the Oshkosh and Fond du Lac library. Although, FDL does not have an extended session for their patrons, if a patron uses their computer with an extended profile, they get more time.

We did not make any decisions on how these issues were to be handled.